Linkus UC Clients
Stay Connected Anywhere Anytime

Yeastar

Linkus is a unified communications app for Web Browsers, iPhone, Android phones, Windows desktop, and Mac desktop. Designed for Yeastar PBX System, it transforms your desktop and mobile phone into a fully-featured office extension, provides convenient call experience, and offers powerful collaboration features like presence, instant messaging, contacts management, CRM integration, etc.

Yeastar Linkus UC Clients meets your daily communications needs from virtually any devices:

- Calling
- Chat
- Meetings and Collaboration
- Contacts Management
- File Sharing
- Visual Call Dispatching on Web
- Call Center Management on Web

Bring Your Extension with You

Make and receive enterprise VoIP calls on your computer and mobile phones while enjoying all the office extension features. Also benefit from true one number reach which keeps your personal numbers private and have instant access to corporate and personal contacts.

Manage and Control Your Calls

Transfer, hold, mute, and record a call to any phone number or extension on the intuitive user interface. You can also see missed calls, check call history, manage voicemails and recordings, and set up call forwarding rules and ring strategy settings easily on Linkus.

Consolidated Collaboration

Go beyond voice communications. Start an audio/video meeting, initiate personal/group chats, share files, see presence status of your co-workers, search and manage business contacts, integrate 3rd-party CRMs … get all you need to consolidate team collaborations with a single click/tap.

Go Beyond Voice Communications

Video

Meet face-to-face with anyone instantly and securely straight from web browsers. Linkus Web Client supports integrated Video Conferencing, in-meeting team chat & screen sharing to make remote team meetings easy and engaging.

Presence

See who is available, offline, away, on a call, do-not-disturb, in a break or trip immediately with colored presence indicators. You can also customize your availability status description to convey your custom messages.

Integration:CRM, Microsoft Teams,etc.

Call popup and call journals come with easy CRM and Helpdesk integrations: Zendesk, Salesforce, Zoho, Outlook, Bitrx24, and more.

Note: the CRM integration support is dependent on the PBX series.

Messaging

Click to start 1:1 or group chat with co-workers and customers across multiple channels, including SMS, WhatsApp, and Facebook Messages. Liven up conversations with emojis, pictures, and file sharing. Your messages sync automatically across all clients and can be easily retrieved with chat history search.

Contacts & Phonebooks

Enjoy ultimate convenience with PBX-native contacts & phonebooks management. Easily add, edit, search and manage your company or personal contacts that sync across clients, benefit from caller ID match, and facilitate speed dial.
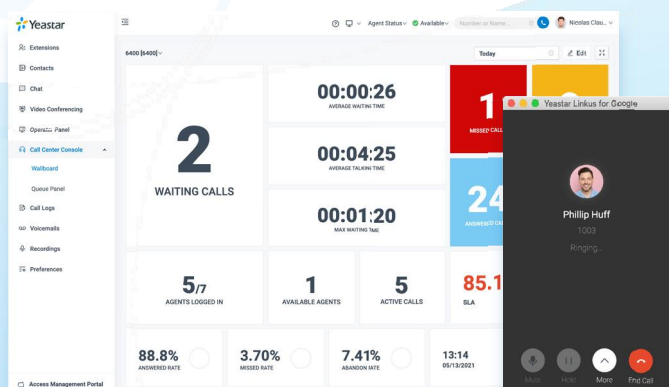
Chrome Extension

Never miss a business call and enjoy one-click dialing to any phone numbers on your web browser. With Yeastar Linkus for Google Chrome Extension, every phone number on the web is converted to a clickable link.

More Values on Linkus UC Clients

Enable productivity gains with exclusive **Operator Panel** and **Call Center Console** supports on Linkus Web and Desktop Client. Get complete control of company-wide calls and queue activities with dynamic switchboard-type panels that integrate real-time call/queue performance info, employee availability, and advanced call control functions like drag-and-drop routing, call transfer, hold, park, etc. in one single interface.

Feature List

Calling	Unified Communications & Collaboration	

• HD Audio Calling
• Ad-hoc Audio Conference
  (iOS & Android)
• Video Calls (Web & iOS)
• Door Phone Video Preview
• Video Preview
• Video Conferencing (Web)
• Call Waiting
• Call Transfer
• Call Hold, Mute
• Call Recording
• Auto Answer
• Ring Strategy Settings
• Call Forwarding Rules
• Call History
• CallKit (iOS 10 or above)
	• Extension List
	• Voicemail & Recording list
	• Company & Personal Contacts
	• Phonebooks
	• Sync Contacts across Linkus
	  Clients and IP phones
	• Two-factor Authentication
	• CTI for Remote Desktop
	  Phone Control
	  (Web, Windows & Mac)
	• Yeastar Linkus for Google
	  Chrome Extension
	• Select & Dial with Hotkeys
	  (Windows & Mac)
	• Custom Popup URL
	• External Application Launch
	  (Windows & Mac)
		• Function Keys (Web)
		• Instant Messaging
		• Personal & Group Chat
		• Presence
		• Custom Presence Description
		• Voicemail Transcription (Web)
		• Unified Messaging
		• File Sharing up to 100MB in size
		• Operator Panel
		(Web, Windows & Mac)
		• Call Center Console
		(Web, Windows & Mac)
		• CRM Integrations:
		  Salesforce, Zoho, Hubspot
		  Outlook, and more
		• Microsoft Teams Intergration

Prerequisites

Linkus Desktop Client
• Windows 7 or later
• Minimum 2 GHz (32-bit or 64-bit) processor
  Minimum of 4 GB of memory
• 300 MB of free hard drive space
• MacOS OS X 10.11 El Capitan or later

Linkus Lite
• Windows 7 or later
• Minimum 2 GHz (32-bit or 64-bit) processor
  Minimum of 4 GB of memory
• 300 MB of free hard drive space
• MacOS OS X 10.11 El Capitan or later

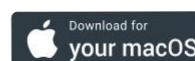## iOS
• iOS 11.0 or higher

Android
• Android Android 6 or higher

Recommended Browsers
• Google Chrome
• Microsoft Edge
• Opera

P-Series PBX System
• 37.10.0.30 version or higher

S-Series VoIP PBX
• 30.9.0.20 version or higher

*Linkus Web Client is only supported on P-Series PBX System.
*Linkus Desktop Client is only supported on P-Series PBX System version XX.10.0.30 and higher.

Yeastar helps businesses realize digital values by making communications and workplace solutions easily accessible from ownership and adoption to daily usage and management. Yeastar has established itself as a leading provider of UC solutions with a global partner network and over 650,000 customers worldwide. Committed to delivering the right technology to value-oriented businesses, Yeastar offers products and services for UC&C, workplace scheduling, and hybrid workplace to enable them to win in the modern digital world.